**Data Collection Template**

Name of tester: Brent

Name of User: Reis

**Section A: Registration and Prior Program**

Time taken to complete (sec): 120 sec

Was the user able to easily find the Register button? Yes

Did the user assume to key in the registration details provided? Yes

Did the user have any difficulty registering for an account? No

Did the user have any difficulty following the tasks? No

Did the user have any difficulty checking the checkbox? No

Did the user ask for help at any point in the section? If so, what did they ask for help for? Yes she asked about why she’s unable to type anything into the box

Additional comments by tester: Nil

**Section B: Program Selection**

Time taken to complete (sec): 60 sec

Did the user assume to select and fill the form as per the details provided? Yes

Did the user have any difficulty selecting the program? Yes, user was unable to select the program. Courses per semester was stuck at “4”, while mode of study was stuck at “full-time”.

Did the user encounter any scrolling issues? No

Did the user have any difficulty proceeding to the next section? No

Did the user ask for help at any point in the section? If so, what did they ask for help for? Yes, how to select the programs properly.

Additional comments by tester:

**Section C: Course Selection and Pathway Generation**

Time taken to complete (sec): 15 sec

Is the course description enough for the user to understand what they are selecting? Yes

Was the user able to follow the user briefing to select the first core course? Yes

Did the user click or drag the course over from the left side to the right side? Click

Does the pathway look complicated to the user? No

Did the user ask for help at any point in the section? If so, what did they ask for help for? No

Additional comments by tester:

**Section D: Pathway Editing**

Time taken to complete (sec): 50 sec

Was the user able to find the edit button? Yes

Was the user able to open up the alternative path section? Yes

Was the user able to follow the user briefing to select swap out the elective courses? Yes

Did the user click or drag the courses? Click

Does the pathway editing section look complicated to the user? No

Did the user ask for help at any point in the section? If so, what did they ask for help for? Yes, she was curious whether every semester had to have 4 modules

Additional comments by tester:

**Section E: Pathway Reset and Re-generate**

Time taken to complete (sec): 20 sec

Was the user able to easily locate the reset button? Yes

Was the user able to reset the paths on their own without help? Yes

Did the user encounter any difficulties when redoing the progam and course selection to generate the pathway again based on the new information provided in the user briefing? No

Did the user ask for help at any point in the section? If so, what did they ask for help for? No

Additional comments by tester:

**Section F: Pathway Review**

Time taken to complete (sec): 5 sec

Was the user able to find the log out button? Yes

Was the user able to find the login button? Yes

Was the user able to login with previously registered credentials? Yes

Was the user able to see the generated pathway? Yes

Did the user ask for help at any point in the section? If so, what did they ask for help for? No

Additional comments by tester:

**General comments by tester after completion:**

She liked the idea of our website but feels that the clicking process isn’t the smoothest. (She means like when she clicks of stuff it doesn’t seem responsive like a normal webpage)

**(optional section below)**

**Website Improvements Quetionnaire:**

* Color choice (Is it too bright/too dim? Or it makes user uncomfortable?) She says it looks like Facebook
* Design suggestions (where they feel we can improve on our design) Emojis are cute can have more
* User satisfaction level (Ratings, to be asked 2nd last) 8.5/10
* General comments (to be asked last)